

# Yealink Products Regulatory Notices

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This document covers the following Yealink products:

- SIP-T19 (P)E2 IP phones
- SIP-T2 Series (T21(P) E2, T23P, T23G, T27P/G, T29G) IP phones
- SIP-T4 Series (T40P/G, T41P/S, T42G/S, T46G/S, T48G/S, T49G) IP phones
- SIP-T5 Series (T58A/V, T56A, T54S, T52S) IP phones
- CP860 IP phones
- W52P/W52H IP DECT phones
- W56H
- Video Conferencing System Series (VC110, VC120, VC400)
- Video Conferencing Wireless Microphone (VCM60)
- Video Conferencing Microphone Array (VCM30)
- Video Conferencing Cameras (VCC18, VCC20)
- Video Conferencing Phones (VCP40, VCP41)
- BT40
- CPE80
- EHS36
- Expansion Modules (EXP20, EXP40, EXP50)
- RT10/RT20/RT20U
- WF40
- YHS32

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## Warranty

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## Service Agreements

Contact your Yealink Authorized Reseller for information about service agreements applicable to your product.

## Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the People's Republic of China. Besides Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF YEALINK OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT YEALINK'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

## Exclusions

Yealink will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Yealink's installation, operation, or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

## Safety, Compliance, and Disposal Information

### CE Mark Declarations

 Hereby, Yealink Network Technology CO., LTD. declares that this product is in conformity with the essential requirements and other relevant provisions of the CE, FCC.

You can find the CE and FCC information from the label on the back of the product.

Statements of compliance can be obtained by contacting [support@yealink.com](mailto:support@yealink.com).

**T19(P) E2, T21(P) E2, T23P, T23G, T27P/G, T29G, T40P/G, T41P/S, T42G/S,**

**T46G/S, T48G/S, CP860, VC110, VC120, VC400, VCM30, CPE80, EHS36,**

**EXP20, EXP40 and EXP50**

These devices are marked with the CE mark in compliance with EC Directives 2014/35/EU, 2014/30/EU.

## **T49G, T58A/V, T56A, T52S, T54S, W52P, W52H, W56H, VCM60, BT40, RT10, RT20, RT20U and WF40**

These devices are marked with the CE mark in compliance with R&TTE Directive 1999/5/EC and RED Directive 2014/53/EU.

### **Part 15 FCC Rules**

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device is compliant with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

### **FCC RF Exposure Warning - T49G, T58A/V, T56A, T54S, T52S, VCM60, BT40, RT10, RT20, RT20U and WF40**

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

### **Class B Digital Device or Peripheral**

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio/TV technician for help.

## **Class A Digital Device or Peripheral - VCC18 and VCC20**

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## **Modifications**

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Yealink, Inc. could void the user's authority to operate the equipment. This equipment may not be used on a coin service or party line.

## **Installation Instructions**

Installation must be performed in accordance with all relevant national wiring rules. When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

In addition, all PoE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013.

## **Plug Acts as Disconnect Device**

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

## **Industry Canada (IC)- T19(P) E2, T21(P) E2, T23P, T23G, T27P/G, T29G, T40P/G, T41P/S, T42G, T46G/S, T48G/S, CP860, VC110, VC120, VC400, VCM30, CPE80, EHS36, EXP20, EXP40 and EXP50**

This Class [B] digital apparatus complies with Canadian ICES-003.

"This product meets the applicable Innovation, Science and Economic Development Canada technical specifications."

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be

connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

## **Industry Canada (IC)- T49G, VCM60, BT40, RT10, RT20, RT20U and WF40**

This Class [B] digital apparatus complies with Canadian ICES-003 & ICRSS-247 Rules.

Operation is subject to the following conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device. Privacy of communications may not be ensured when using this telephone.

“This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.”

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

## **Industry Canada (IC)-T41S and T42S**

This Class [B] digital apparatus complies with Canadian ICES-003 and ICCS-03 Part V Rules.

“This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.”

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

## **Industry Canada (IC)-T52S, T54S, T56A and T58A/V, W52P, W52H and W56H**

This Class [B] digital apparatus complies with Canadian ICES-003& ICRSS-247 and ICCS-03 Part V Rules.

Operation is subject to the following conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device. Privacy of communications may not be ensured when using this telephone.

“This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.”

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the

devices not exceed five.

## Industry Canada (IC) Statement—For the devices with wireless function

This device complies with Industry Canada's license-exempt RSSs.

Operation is subject to the following two conditions:

(1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage;

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

## Industry Canada (IC) - VCC18 and VCC20

This Class [A] digital apparatus complies with Canadian ICES-003.

## Warning Electrical Safety

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

## T49G and VC110

When used with the external power supply (12V/2A PSU), the power supply shall be a Yealink

original power adapter and be a listed power supply with a LPS output.

### **T58A/V, T56A, T54S, T52S, T48G/S, T46G/S, T29G and CP860**

When used with the external power supply (5V/2A PSU), the power supply shall be a Yealink original power adapter and be a listed power supply with a LPS output.

### **T42G/S, T41P/S and T27P/G**

When used with the external power supply (5V/1.2A PSU), the power supply shall be a Yealink original power adapter and be a listed power supply with a LPS output.

### **W52P, W52H, W56H, T40P/G, T23P, T23G, T21(P) E2 and T19(P) E2**

When used with the external power supply (5V/600mA PSU), the power supply shall be a Yealink original power adapter and be a listed power supply with a LPS output.

### **VC120 and VC400**

When used with the external power supply (19V/3.42A PSU), the power supply shall be a Yealink original power adapter and be a listed power supply with a LPS output.

## **Australia**

Warning: This equipment will not operate when main power fails.

Warning: Metallic objects may be retained if placed near or on the handset receiver

#### **Warning for all Yealink phones that use handsets**

With respect to section 5.4.3.11 of the Australian Communications Authority as the Latest Telecommunications Technical Standard AS/ACIF S004 2013 Version:

You should be aware that, under certain operating conditions, the handset earpiece may retain small metallic objects. If this occurs, these objects should be removed before using the handset.

## **Operating Ambient Temperatures**

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

## WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

## Batteries Warning

Be sure that the batteries have been placed in the right position. This phone use rechargeable batteries only.

Compulsory information according to regulations for battery-operated devices. Caution: Risk of explosion if battery is replaced with a battery of a wrong kind. Dispose of batteries in accordance with the instructions.

## Restriction of Hazardous Substances Directive (RoHS)

All Yealink products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting [support@yealink.com](mailto:support@yealink.com).

## Safety Instructions

### Save these instructions. Read these safety instructions before use!

The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.



### General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean.
- During the process of storage, transportation, and operation, please avoid collision and crash of the device.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Without prior written consent, no organization or individual is permitted to make any change to the structure or the safety design of the device. Yealink is under no circumstance liable to consequences or legal issues caused by such changes.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

## Environmental Requirements



- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Place the device on a stable and level platform.
- Please place no heavy objects on the device in case of damage and deformation caused by the heavy load.
- Keep at least 10 cm between the device and the closest object for heat dissipation.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.
- Keep the device away from any household appliance with strong magnetic field or electromagnetic field, such as a microwave oven or a refrigerator.



## Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- Do not tread on, pull, or over-bend any cable in case of malfunction of the device.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.



## Battery Precautions

- Do not immerse the battery into water, which could short-circuit and damage the battery.

- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this handset.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to the your eyes or skin.
- Use only the rechargeable battery pack delivered with the handset or those rechargeable battery packs expressly recommended by Yealink.
- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.

### **Cleaning Requirements**

- Before cleaning the device, stop using it and disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry. Using a dirty or wet power plug may lead to electric shock or other perils.

## Company Information

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